

Fire Service Frequently Asked Questions

What should I do once I receive a fire invoice?

In cases where the property or vehicle is covered by insurance, you are advised to contact your insurance company as you may be covered for fire brigade charges under your insurance policy.

How can I pay an invoice?

- Detach the remittance slip from the bottom of the invoice and post it with your payment to the Finance Section, Cash Office, Wicklow County Council, Station Road, Wicklow, Co. Wicklow or
- In person to the Revenue Counter, Wicklow County Council, Station Road, Wicklow, Co. Wicklow. The Cash Office is open Monday to Friday from 09.00-17.0 hrs. or
- By telephone through debit/credit card. Please phone the Cash Office at +353 404 20128. Please be able to quote your Invoice Number and Customer Number when making this payment or
- By Electronic Funds Transfer (EFT) – Wicklow County Council bank details are: Bank of Ireland, Main Street, Wicklow, Co. Wicklow. Account No: 15587561, Sort Code: 906734 IBAN IE78 BOFI 9067 3415 5875 61 SWIFT/BIC BOFIIIE2D Please quote fire invoice no. and customer no. when making payment to ensure correct allocation of your payment.

What if I received an invoice for a road traffic accident?

An invoice is sent to the registered owner of each vehicle involved in a road traffic accident. When two or more parties are involved in a road traffic accident, payment in full should be made by the person accepting liability or who has been deemed liable, either by agreement or as determined by a court of law.

What if I didn't call the fire brigade?

An invoice is issued to the person who has received the benefit of the service, and liability for the charge is not dependant on whether the person called the fire service.

What if I don't have insurance and I can't afford to pay the invoice?

In some instances payment of the invoice can be facilitated in instalments. A person can write to the Revenue Section, Wicklow County Council, Station Road, Wicklow, Co Wicklow OR to finrevenue@wicklowcoco.ie outlining their circumstances and it will be examined taking the following factors into account:

- Personal circumstances
- Ability to pay
- Amount of charges

Wicklow County Council operates a waiver system for the following

- Persons living alone in receipt of Old Age Pension (contributory and non-contributory)
- Household income (from employment/social welfare) not exceeding €240 p/w for persons living alone
- Household income (from employment/ social welfare not exceeding €440 p/w for two or more persons in a household