



Wicklow County Council General Privacy Notice





Contents

1. Introduction.....	3
2. Information collected by the Council.....	3
3. Data Protection Policy.....	3
4. Requirement for a Privacy Notice.....	4
5. Sharing Information.....	4
6. Legal & Regulatory Obligations.....	4
7. Record Retention Policy.....	4
8. Your Rights	5
9. Data Protection Officer	5



1. Introduction

Wicklow County Council is responsible for the provision of an extensive range of public services, such as, Housing, Planning, Roads etc. across County Wicklow. The Council seeks to promote the economic, social and cultural development of Wicklow and in doing so contribute significantly to improving the quality of life of the people of the county.

The delivery of high quality services, tailored to meet the needs of all our customers, remains one of the Council's core objectives and is included in our Corporate Plan. This service includes not only the level and quality of service given to our customers, but also the quality of our decision-making processes, the efficiency and effectiveness of our corporate operations, standard of our facilities and our ability to adapt in an ever-changing environment.

2. Information Collected by the Council

The Council processes and uses certain types of information about individuals (Data Subjects) and organisations to provide the most effective and targeted range of services to meet the needs of the citizens, communities and businesses of Wicklow. Depending on the service being sought or provided, the information collected may include 'personal data'. This is defined by the Data Protection Act 2018, and by the General Data Protection Regulation (GDPR) (Regulation (EU) 2016/679).

The data may relate to current, past and future service users; past, current and prospective employees; suppliers; and members of the public who may engage in communications with Council staff.

In addition, staff may be required, from time to time, to collect, process and use certain types of personal data to comply with regulatory or legislative requirements. The types of personal data you may be asked to supply can be categorised, as follows,

- Contact details to allow for efficient communication with you. You do not have to provide all contact details but providing more, such as email, phone, address, makes it easier to communicate.
- Details of your personal circumstances which you are required by law to supply, as part of your application, for a service offered or in relation to legal proceedings, issued by the Council against you or by you against the Council.
- Your own financial details which you are required by law to supply to support your application, for a service offered by the Council or in relation to legal proceedings, issued by the Council against you or by you against the Council.

3. Data Protection Policy

Wicklow County Council has a Data Protection Policy which goes into more detail as to how we, as a public body, are committed to ensuring the security of any personal data you provide to us. A copy of the Data Protection Policy is available on www.wicklow.ie under Data Protection.



4. Requirement for a Privacy Notice

The Council has created this privacy notice to demonstrate our firm commitment to privacy. The Council will ensure the security of the data provided and sets out the information required in a series of separate and distinct application forms and specific Privacy Notice relevant to each service.

The Privacy Notice will outline the Council's commitment to you that the personal data you may be required to supply, or may be collected through other sources (investigations by Council staff; information from other third parties or agents acting on your behalf) is,

- Obtained lawfully, fairly and in a transparent manner
- Obtained for only specified, explicit and legitimate purposes
- Adequate, relevant and limited to what is necessary for purpose for which it was obtained
- Recorded, stored accurately and securely and where necessary kept up to date
- Kept only for as long as is necessary for the purposes for which it was obtained
- Kept in a form which permits identification of the data subject for no longer than is necessary
- Processed only in a manner that ensures the appropriate security of the personal data including protection against unauthorised or unlawful processing.

5. Sharing Information

The Council may share your information with third parties, for example with statutory and regulatory bodies. These sharing arrangements are detailed in the privacy notices of each service or business unit.

6. Legal and Regulatory Obligations

The purpose, legal basis and legitimate interest for processing personal data are again detailed in specific Privacy Notice relevant to each service. These are available on www.wicklow.ie under Data Protection.

7. Records Retention Policy

Wicklow County Council has a detailed records retention policy which goes into more details of the time period for which your personal data will be retained by Wicklow County Council and what will happen to it after the required retention period has expired.

Our records retention policy complies with the "National Retention Policy for Local Authority Records" as published and updated by the Local Government Management Agency and contains a detailed retention Schedule for all records.



8. Your Rights

You have the right to request access to personal data held about you, obtain confirmation as to whether data concerning you exists, be informed of the content and source of data and check its accuracy.

If the data held by the Council is found to be inaccurate you have the right to change, remove, block, or object to the use of, personal data held by the Council. In certain circumstances blocking access to data may delay or remove access to a service where the data is required by law or for essential purposes related to delivery of a service to you.

Please note that to help protect your privacy, the Council take steps to verify your identity before granting access to personal data.

In addition, Data Subjects have a right to;

- exercise data portability, i.e., obtain a transferable copy of information held to transfer to a third party/provider
- obtain details of any transfer of data to a third country (outside the European Economic Area) and safeguards in place
- obtain details of any automated decision making.

To exercise these rights, you can make a Subject Access Request. This request can be in writing or electronically, to the Council's Data Protection Officer.

9. Data Protection Officer

For all enquiries in relation to Data Protection you can contact the Council at;

The Data Protection Officer,
Wicklow County Council,
County Buildings,
Wicklow Town, Co. Wicklow

Email: dpo@wicklowcoco.ie
Phone: 0404 20100

More information in relation to subject access requests including rectification, erasure and restriction of data is available on our Subject Access Request Policy available on www.wicklow.ie under Data Protection.

If you contact Wicklow County Councils Data Protection Officer and are not satisfied with the outcome of the response you received, then you are entitled to make a complaint to the Data Protection Commissioner who may investigate the matter for you.

For further information please see www.dataprotection.ie or you can contact their Office at: Lo Call Number: 1800 437 737, Dublin Number: 01-7650100, Postal Address: Office of the Data Protection Commissioner, 21 Fitzwilliam Square South Dublin 2, D02 RD28.